Offer agreement

OFFER

This Offer in accordance with clause 2 of Art. 437 of the Civil Code of the Russian Federation is addressed to any Visitor wishing to purchase Tickets for an Event through the System. The Offer determines the conditions for the purchase and return of Tickets, the rights and obligations arising in this regard from the Organizer, Payer or Visitor.

Before purchasing Tickets through the System, the Visitor is obliged to familiarize himself with the terms of this Offer and, in case of disagreement with its terms, must refuse to purchase Tickets in full.

1. Definitions

1.1. System - the Organizer's hardware and software complex, intended for the purchase of Tickets and the formation of databases on the tickets sold through the Site, as well as for issuing confirmation of the purchase of a Ticket at the places of registration of Visitors in the territory of the Events.

1.2. Event - an exhibition, conference, congress, forum, round table and other similar event held by the Organizer.

1.3. Visitor - an individual who independently acquires or in whose favor the Payer purchases a Ticket through the System in order to visit the Event.

1.4. Ticket - a digital entry in the Organizer's database, confirming payment for the Service. The material carrier of the Ticket is the file of the electronic ticket form, the link to which is sent to the Payer's email address specified when purchasing the Ticket, and which must be printed out in order to enter the Event.

The ticket is not a form of strict accounting.

Payment for the Ticket means the conclusion of an agreement between the Organizer and the Visitor for the provision of the Service.

1.5. Website - the Organizer's website located at www.russianexportweek.com or another official website of a specific Event held by the Organizer, where information is posted and the system for acquiring Tickets for the Events is functioning.

1.6. Bank card - a debit or credit card issued by a credit institution, which is a non-cash settlement instrument, intended for Payers to perform transactions with funds held by the Bank on Payers' bank accounts, or with funds provided by the Bank on credit to Payers in accordance with the laws of the Russian Federation, as well as a bank account agreement, or within the established limit, in accordance with the terms of the loan agreement between the Bank and the Payer, provided that such a payment or credit card can be used by the Payer to pay for the Services.

1.7. Payer - the Visitor or any other person who is the owner of the Bank Card, initiating the transfer via the Internet of an order to the Bank in order to transfer the funds for the Service in his favor or in favor of the Visitor.

1.8. Service - actions of the Organizer aimed at providing an opportunity for the Visitor to visit the Event.

1.9. Bank - credit institution of Russia that has issued Bank Cards in the Russian Federation in accordance with the legislation of the Russian Federation and on the basis of an appropriate agreement with the Payer.

2. General provisions

2.1. The subject of this Offer is to inform Visitors about the methods and procedure for purchasing Tickets for Events using the System and providing the Visitor with the Service.

2.2. The purchase of Tickets using the System is made on the terms of this Offer solely for personal use, excluding their subsequent resale or transfer to third parties for commercial purposes.

2.3. The purchase of a Ticket for the Event is carried out through the Site or directly from the Organizer.

2.4. Tickets are sold by the Organizer. From the moment of payment for the Ticket, all rights and obligations under the Ticket arise between the Organizer and the Visitor.

2.5. Before making a payment, the Payer is obliged to check the information in the created Ticket and the cost of the Ticket.

3. Rules for acceptance and changes in the terms of the Offer

3.1. Acceptance of the terms of this Offer is allowed without any exceptions or reservations and is carried out by the Payer sequentially performing the following actions: choosing an Event, providing information about the Visitor and paying the full cost of the Ticket.

3.2. The fulfillment by the Payer of all the actions specified in clause 3.1 of this Offer means the conclusion of an agreement for the provision of the Service (clause 3 of article 434 of the Civil Code of the Russian Federation). The organizer has the right to unilaterally make any changes to this Offer, which come into force from the date of their publication on the Site.

3.3. By accepting the terms of this Offer, the Payer (Visitor) agrees to the processing of the information provided by the Payer and his personal data by the Organizer, both using automation tools and without using automation tools, including collection, recording, systematization, accumulation, storage, clarification (updating, change), extraction, use, transfer, provision, depersonalization, blocking, deletion, destruction of data in order to fulfill the concluded agreement, as well as in order to fulfill the requirements of the current legislation on countering money-laundering by the Organizer.

The Payer (Visitor) also expresses his consent to the processing and use of the information provided by him and his personal data by the Organizer in order to carry out the newsletter about the current Events by the phone and (or) e-mail address indicated by him.

The term of use by the Organizer of the data provided to him is indefinite or until the Organizer receives a written notification made by the Payer or the Visitor of his/her refusal to receive mailings.

4. Procedure for creating and paying for a Ticket

4.1. The creation and payment of the Ticket is carried out by the Payer on the page of the Site "Payment by credit card" by means of a Bank card. The payer needs to enter information about the Visitor, in whose favor the Ticket is purchased, and click the "Place an order" button. After successful verification of the entered data, the Payer will be redirected to the payment page located on the acquiring bank's server in order to actually make the payment.

4.2. The total number of Tickets is determined by the Organizer at its sole discretion. The Organizer has the right to impose any restrictions on the number of Tickets that can be paid for by one Payer.

4.3. To make a payment, the Payer may be required to provide his data (surname, name, phone number, e-mail and company name), as well as the data of his own Bank card.

4.4. Upon completion of payment, the Payer will receive a corresponding confirmation of the purchase of the Ticket indicating the details of the Visitor and the Event. It must be printed out in order to be able to enter the Event.

From the moment the confirmation of the purchase of the Ticket is issued, the Organizer's obligations to sell the Ticket and provide the Service in accordance with this Offer are considered fulfilled.

4.5. The Organizer has the right to refuse to accept payment for the Ticket and/or unilaterally and without judicial procedures to fulfill the terms of this Offer if the Payer violates the terms of payment established by the current legislation of the Russian Federation, or if the Payer did not provide the necessary information about the Visitor when issuing the Ticket, or provided incorrect data (name, surname).

4.6. The Organizer reserves the right to establish restrictions on the possibility of payment by the Payers for Services using Bank Cards, including, but not limited to: the country of the Bank Card issuer, the class of the Bank Card, the amount credited at a time and for the period, etc. The Organizer reserves the right not to inform the Payer about the reasons for the impositions of limitations.

5. Entry to the Event

5.1. The entry to the Event is carried out by the Visitor with the help of a printed personal confirmation of the purchase of a Ticket through the turnstiles installed before entering the territory of the Event.

5.2. The confirmation received by the Visitor on the purchase of the Ticket is not subject to exchange and return. The Organizer will not pay compensation for unused or lost confirmation of the Ticket purchase.

6. Ticket refund

6.1. Refunds are made only in case of cancellation or postponement of the Event due to the fault of the Organizer.

6.2. In case of cancellation of the Event due to the fault of the Organizer or postponement of the event, if the Visitor does not agree to change the time and/or place of its holding, the Payer will be refunded the full cost of the Ticket.

6.3. Funds transferred to pay for Tickets from the Bank Cards are credited back only to the account of the corresponding Bank Card. The organizer reserves the right to return the money in cash. If at the time of return the corresponding Bank Card is closed (cancelled), or its validity period has expired, if it is technically impossible to return to the Bank Card account, then the refund is made in cash upon presentation of the card, or an application for closing (cancellation) of the cards (certified by the Bank) together with the Payer's identity card at the Organizer's office.

7. Rights and obligations of the parties

7.1. The Visitor (Payer) has the right to:

7.1.1. Receive a Ticket subject to the timely payment and compliance with the terms of the Offer.

7.1.2. Receive information about the rules for the Tickets sale and other information in relation to the Events, including using the Site or by contacting the Organizer.

7.1.3. Send feedback on the work of the Organizer to the contacts indicated on the Site.

7.2. The Visitor (Payer) is obliged:

7.2.1. Provide accurate and complete information when issuing a Ticket. Not to post, publish, transmit or disseminate false or deliberately false information that may cause any harm to the Organizer or his business reputation.

7.2.2. Pay in full the cost of the Ticket.

7.2.3. Observe the procedure for issuing and paying for the Ticket established by this Offer.

7.2.4. Do not bring any type of weapon, piercing or cutting objects to the Event.

7.2.5. Do not take actions that interfere with the execution of the Event, inspection of the exposition by other Visitors or the work of participants.

7.3. The organizer has the right to:

7.3.1. Provide the Visitor (Payer) with information about a specific Event.

7.3.2. Require the Visitor (Payer) to pay in full for the Ticket and comply with all the conditions of this Offer.

7.3.3. If the Visitor (Payer) disagrees with the terms of this Offer, refuse to sell it through the Ticket System and provide the Service.

7.3.4. To establish and change the cost of the Ticket unilaterally without prior notice to the Visitor (Payer).

7.3.5. Refuse to provide the Services without notice if the Visitor (Payer) fails to comply with any of the terms of this Offer.

7.4. The organizer is obliged:

7.4.1. Provide the Visitor (Payer) with full information about a specific Event, as well as about its cancellation or postponement.

7.4.2. If the Visitor (Payer) observes all the conditions of this Offer, after the start of the Event, promptly issue a confirmation of the purchase of the Ticket.

8. Liability

8.1. For non-fulfillment or improper fulfillment of the terms of this Offer, the Parties are responsible in accordance with the current legislation of the Russian Federation.

8.2. The Organizer is not responsible for the failure of the Event to meet the expectations of the Visitor.

8.3. The Organizer is not responsible for delays, failures or interruptions in the operation of the System, its software, technical platforms and transport networks or communication networks in connection with the actions and (or) inactions of third parties providing communication or energy supply services, or arising from other circumstances, for which the Organizer is not responsible.

8.4. The Visitor (Payer) is solely responsible for the consequences arising from the provision of false or deliberately false information to them, and is responsible for the violation of the rights and interests of others as a result of such actions, for illegal actions with bank cards or other means of payment, for the correctness of the indication number of his/her Bank card, the date of expiration of the Bank card, the amount of funds to be transferred, as well as other necessary data.

8.5. The Payer is solely responsible for any actions of third parties committed on behalf of the Payer by using the Payer's Bank Card.

8.6. Since the Organizer does not transfer funds and does not provide any banking services, the Bank and the Payer bear all responsibility for the correctness of the transfer. All claims for the return of funds transferred as part of payment for the Ticket are resolved directly between the Bank and the Payer.

8.7. In the event of a protest against a payment by a Bank card, regardless of the reason for the protest, the Payer undertakes to reimburse the Organizer for all costs and losses associated with processing the protest, including the full amount of damage incurred (the amount of payment previously transferred on the Bank card), fines of international payment systems, processing payments on Bank cards, documentation processing costs, legal costs and any other actually incurred costs and losses.

8.8. Disputes arising from the execution of this Offer are resolved in a claim procedure. The claim must be submitted to the Organizer in writing with the attachment of documents substantiating the requirements, no later than 20 (twenty) calendar days from the moment the grounds for its presentation arise. The received claim is considered by the Organizer within 10 (ten) working days from the date of its receipt. If disputes and disagreements between the Parties

cannot be settled through negotiations, they are subject to resolution in court at the location of the Organizer.

8.9. The amount of the Organizer's liability in connection with non-performance or improper performance of this Offer cannot exceed the total cost of the Ticket.

9. Term of validity and procedure for termination of the Offer

9.1. This Offer is posted on the Site and is valid indefinitely or until it is canceled by the Organizer.

9.2. The Payer has the right to refuse the Services until the sale (payment) of the Ticket through the System or in case of cancellation or postponement of the Event due to the fault of the Organizer.

9.3. In everything that is not provided for by this Offer, the Parties are guided by the current legislation of the Russian Federation.

9.4. The law applicable to legal relations arising from this agreement is the law of the Russian Federation.